



## **YELLOW BIRD HOTEL RECEIVES BRITISH AIRWAYS CUSTOMER EXCELLENCE AWARD**

**ST. LAWRENCE GAP, CHRIST CHURCH, BARBADOS, APRIL 2018** – **Yellow Bird Hotel** is delighted to announce that it has received the **British Airways Customer Service Excellence for 2017**. BA Holidays is committed to providing high quality holidays. In 2017 they began working with Reevo, an independent and impartial third-party company, to collect reviews from their customers.

Reviews are only collected from genuine British Airways Holidays customers. Customers are asked to score hotels based on location, service, cleanliness, and sleep quality, as well as giving an overall quality score.

This year they continued with Customer Excellence Awards for their top-reviewed hotels. Of the 12,000+ hotels they work with worldwide they awarded 350 Customer Excellence Awards.

“**Yellow Bird Hotel** has been recognised by British Airways Holidays customers for providing a high-quality customer experience. We are delighted to let you know that you are one of our 350 highest rated hotels in the world for 2017. Overall score for Yellow Bird: **9.5** out of **10**” said Claire Bentley, Managing Director of British Airways Holidays.

“My team and I are thrilled to receive this award” said Geeta Chatrani, General Manager for the hotel. “Our staff is extremely customer service oriented and truly our greatest asset. It is because of their dedication and hard work to our wonderful guests and to our hotel that we have achieved this recognition.”

### **About Yellow Bird Hotel**

Yellow Bird is a 22-room boutique hotel situated at the entrance of St. Lawrence Gap in Christ Church, Barbados. The property underwent a US \$1.25 million refurbishment during the summer of 2015 which included a total facelift to all guest rooms and public areas. The new guest rooms have been renovated with luxurious finishes to ensure that our guests enjoy their stay with us in chic & stylish surroundings. Artwork at the hotel has been done by a local Barbadian artist to help guests experience an authentic Barbados vacation.

Discover more about Yellow Bird at [www.yellowbirdbarbados.com](http://www.yellowbirdbarbados.com)